

# Cosy Networks – Website Terms and Conditions

Effective Date: 2025-06-09

## 1. About Us

This website is operated by Cosy Networks, a provider of business communication solutions in the UK, including VoIP, broadband, hosted telephony, call recording, WiFi, and related services.

Contact: [info@cosynetworks.com](mailto:info@cosynetworks.com) | 01202 596527

## 2. Use of Our Website

- By accessing [www.cosynetworks.com](http://www.cosynetworks.com), you agree to comply with these Terms and Conditions.
- You must not use this website for any unlawful or prohibited purpose.
- Content is provided for general information only and may be updated without notice.

## 3. Services

- Details of our services—including business broadband, VoIP, hosted telephony, call recording, CRM integration, and network installations—are described on this site.
- All services are subject to separate contractual terms, which will be provided upon enquiry or purchase.

## 4. Intellectual Property

- All content, branding, and materials on this site are the property of Cosy Networks or our licensors.
- You may not reproduce, distribute, or use our content without prior written consent.

## 5. Limitation of Liability

- We strive to ensure the accuracy of website content, but do not guarantee it is error-free or up to date.
- Cosy Networks is not liable for any loss or damage arising from use of this website or reliance on its content.
- We are not responsible for the content of any external websites linked from [www.cosynetworks.com](http://www.cosynetworks.com).

## 6. User Obligations

- You agree not to misuse the website, attempt to access restricted areas, or introduce malicious code.
- Any information you provide via forms or contact channels must be accurate and not misleading.

## 7. Privacy

- Our Privacy Policy explains how we collect, use, and protect your data. By using this site, you consent to such processing.
- For more details, please refer to our Privacy Policy ([link to your privacy policy page](#)).

## 8. Customer Support

- Support is available via phone, email, and our online channels. Response times are typically within 1 hour during business hours.

## 9. Changes to These Terms

- We may update these Terms and Conditions at any time. Please check this page regularly for any changes.

## 10. Governing Law

- These Terms and Conditions are governed by the laws of England and Wales. Any disputes will be subject to the exclusive jurisdiction of the English courts.